

## Have you registered for Online Services with your GP Practice?

**Online Services** at Eagle House and Whitecliff Group practices allow you to access a range of services via your computer, mobile or tablet.

Once signed up, you will be able to:

- book or cancel appointments online
- renew or order repeat prescriptions online

You can still contact the practice by phone or in person, online is just another option, which is often more convenient.

### **How to sign-up for online services**

For more information, please contact your practice reception.

**\*\*Make sure your practice has your up-to-date contact details, including mobile phone and email address. For example, appointment reminders, clinic invitations can be sent directly via email or text message\*\***

Both practices have a **website** designed to quickly find key information, including practice opening hours and how to register. There are also useful pages covering a wide range of health issues, along with links to other relevant medical organisations.

### **BREXIT**

There has been a lot of news coverage about interruption to some drug supplies as a result of Brexit.

The Secretary of State for Health, last August, wrote *'the Government has plans in place to ensure a continued supply of medicines to patients from the moment we leave the EU'* and states that *'patients will not need to and should not seek to store additional medicines at home'*. It goes on to state that *'there is no need for surgeries to issue longer prescriptions' and that any over-ordering will be 'investigated'*.

Therefore, the surgeries are not in a position to issue any additional supplies of medication to patients on the grounds of Brexit.